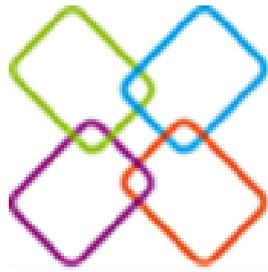
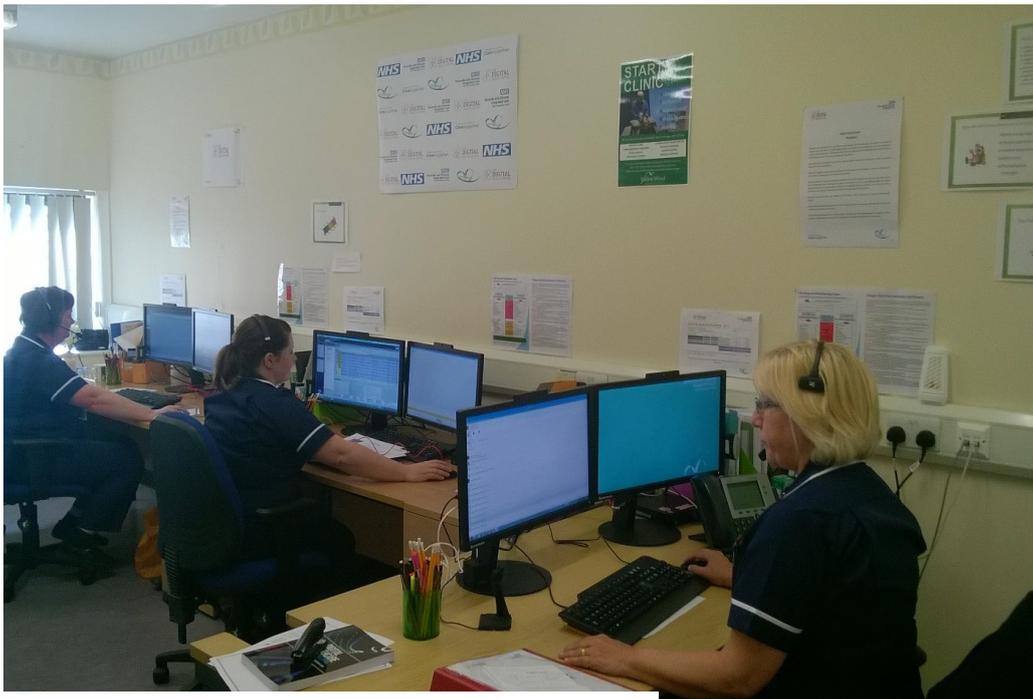




NHS
Tameside and Glossop
Integrated Care
NHS Foundation Trust



THE
DIGITAL
HEALTH CENTRE



WHAT IS THE DIGITAL HEALTH CENTRE?

The Digital Health Centre is a hospital based service which provides clinical advice and support to carers in community settings via a “SKYPE for Business “ system

The System enables highly trained clinical assessors to obtain accurate clinical information from care staff and to observe a patient via the SKYPE system to obtain an accurate view of the patient’s condition.

The information gained during the assessment assists the clinician to make appropriate and timely recommendations regarding the patient’s healthcare.

Staff within the Service can often speed up medical interventions by making direct contact with the relevant medical staff and providing detailed clinical information to support their decision making



Why is this important?

The benefits of the system are that care staff can get direct clinical support and advice at the time they need it, with the patient present.

This prevents patients becoming distressed by unnecessary journeys to other health providers, or delays in treatment while awaiting visits from Community Healthcare Staff

HOW DOES THE SYSTEM OPERATE?

Care staff involved with the Service are provided with the relevant training, support and equipment to enable them to record clinical information such as Blood pressure, Temperature, Pulse Rate and Oxygen Saturation levels within a Residential setting.

When care staff are concerned about the well being of a resident they are able to communicate directly with the Clinical Assessors by using the SKYPE system, in order to pass on the information they have gathered along with details of the concern

The Clinical Assessors are able in most cases to visibly assess the patient, to speak directly to them about how they feel, and to assess any clinical signs such as pain, rashes, or breathing difficulties using this information to determine the most appropriate course of action

The system is available to all Residential Care, and Nursing Homes in the Tameside and Glossop Area, and the TMBC based Community Response Service



HOW DOES DIGITAL HEALTH CARE LINK INTO OTHER CARE PROVIDERS

The Digital Health Centre has an important role within the developing Integrated Care Organization

Clinical Assessors within the service have extensive experience in a variety of clinical settings and complement each other by sharing a wide clinical knowledge base including details of when and how to access key stakeholders within the ICO

With direct access to in-patient, community and social care partners, the clinical assessment team are able to quickly identify the relevant interventions required and to co-ordinate care at the point of contact to prevent the patients condition escalating further.

The result of this is that the individual receives the Right Care, by the Right Person at the Right Time, therefore improving outcomes, and preventing further discomfort or stress for the individual.

Want to
know
more?

For further information on
The Digital Health Centre
Please contact
Peter Grace
0161 922 5208
Peter.grace@tgh.nhs.uk